How buyers feel about remote touring technology

60%

wish more listings included 3D tours, up 9 points*

71%

agree 3D tours give a better feel for a space than static photos, up 10 points* 34%

prefer 3D tours over in-person tours, **up 6 points*** **74%**

say dynamic floor plans with photos help determine if a home is going to be right for them

Buyers prefer a mix of technology and human touch

Confidence higher among younger and first-time buyers

Agree the only way to really understand the layout of a home is to see it in person.

59% Want to schedule in-person tours online.

64% Agree it would be easier to unlock properties with their phone and tour on their own time.

Of all new construction buyers say they would be very or extremely confident making an offer on a home after only seeing a virtual tour.

49% Millennials[^]

10% Baby boomers**

47% First-time buyers

27% Repeat buyers

^{*}Percentage point increase over 2019 survey.

[^]Includes millennials and Gen Z: 18-40 years old.

^{**}Includes baby boomers and silent generation: 56+ years old.

Statistics refer to the percent of new construction buyers who agree somewhat or completely with each statement.